

# BAIA SONÂMBULA

## GUEST HOUSE

### Prices & Reservation Procedure

All mentioned prices on websites or any other publication are not contractual and can be changed without prior notice. We recommend checking the accurate rate for your requested dates on our homepage. Prices are per night and per bungalow/room, including breakfast, based on double or single occupancy. No triple room or bungalow available.

- If you are booking within 60 days from arrival, you will be required to pay the 30% at the time of booking.
- A 30% deposit is required two months prior arrival date.
- The full balance is due on arrival date.
- Baia Sonambula reserves the right to cancel the reservation if payment is not received on the due date.

Payment can be made by bank transfer, debit, credit card or cash (MZN, USD, EURO, ZAR).

*Please note all bank fees are at your charge.*

### High Season

Please note that in high season Baia Sonambula requires a **5 nights minimum** stay.

### Long Stay

10% discount will be applied for a total booking of 10 nights or more.

### Airport Transfer

For a booking of five or more nights, we provide free return Inhambane airport transfers.

### Children Policy

- If the child is 12 years old or younger, it needs to be sharing the room/bungalow with an adult. In this case, the child (2-12 years) is paying 75% of an adult rate.
- Under 2 years old: free of charge and a baby cot is provided.
- It's possible to add an extra bed in the two Sea View Bungalows nr. 2 + 3 for a child only. The price of the extra bed is 15 USD / night.
- Kindly be informed that our Guesthouse is not child friendly. We've got some heights without safe railings, and parents need to watch their little ones – especially toddlers at all times. We recommend families with small kids to rather find an alternative child friendlier place. It will be more relaxing for everyone involved.

## SALES CONDITIONS 2021/22

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### **Group Booking Policy**

If you would like to book with us for the same dates

- 3 rooms/bungalows we require a minimum stay of 2 nights.
- 4 rooms/bungalows we require a minimum stay of 3 nights.
- 5 rooms/bungalows we require a minimum stay of 4 nights.
- 6 rooms/bungalows we require a minimum stay of 5 nights.

### **Cancellation Policy for the Stay**

All cancellations must be mentioned by email to Duna Sonambula.

The cancellation fees below apply:

- 59 to 1 day before arrival: 30% of the invoice

All stay reserved and shortened or any services not consumed, due to client decision and for any reason, is not refundable.

### **Cancellation Policy for the Stay and Long Distance Transfers**

All cancellations must be mentioned by email to Duna Sonambula.

The cancellation fees below apply:

- 1 - 21 days before arrival: 50% of the invoice
- on the date of service: 100% of the invoice.

All stay reserved and shortened or any services not consumed, due to client decision and for any reason, is not refundable.

### **Baia Sonambula Policy:**

- Rooms or bungalows are non-smoking.
- Check-in at 2.00 pm or later.
- Check-out 10.00 am.
- Breakfast from 6.30 am – 9.30 am.
- No pets allowed.

Please note that Baia Sonambula cannot be held responsible for personal items left in common parts of the Guesthouse.



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