

SALES CONDITIONS 2021/22

DUNA SONÂMBULA

LUXURY VILLA

Prices & Reservation Procedure

All mentioned prices on websites or any other publication are not contractual and can be changed without prior notice. Prices are per night for the entire house. If booked as a private guesthouse, this includes breakfast for two people based on Buffet +a la carte; if booked as self-catering, it includes only the daily house service based on double or single occupancy. No extra person or child is allowed to sleep in the house.

- If you are booking within 60 days from arrival, you will be required to pay the 30 per cent at the time of booking.
- A 30% deposit is required two months prior arrival date.
- The full balance is due on arrival date.
- Duna Sonambula reserve the right to cancel the reservation if payment is not received on the due date.

Payment can be made by bank transfer, debit, credit card or cash (MZN, USD, EURO, ZAR).

Please note all bank fees are at your charge.

High Season

Please note that in high season Duna Sonambula requires a **5 nights minimum** stay.

Long Stay

10% discount will be applied for a total booking of 10 nights or more.

Airport Transfer

For a booking of five or more nights, we provide free return Inhambane airport transfers.

Children Policy

No children allowed.



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Cancellation Policy for the Stay

All cancellations must be mentioned by email to Duna Sonambula.

The cancellation fees below apply:

- 59 to 1 day before arrival: 30% of the invoice

All stay reserved and shortened or any services not consumed, due to client decision and for any reason, is not refundable.

Cancellation Policy for the Stay and Long Distance Transfers

All cancellations must be mentioned by email to Duna Sonambula.

The cancellation fees below apply:

- 1 - 21 days before arrival: 50% of the invoice
- on the date of service: 100% of the invoice.

All stay reserved and shortened or any services not consumed, due to client decision and for any reason, is not refundable.

Duna Sonambula Policy:

- MAX nr of people allowed at any given time of the day or night is 6 people.
- Breakfast time can be daily arranged with the Staff.
- We reserve the right of admission to our property.
- No PARTY are allowed to be held in the house.
- House is strictly non-smoking.
- Check-in 14.00 pm or later.
- Check-out 10.30 am.
- No pets allowed.



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