

# SALES CONDITIONS 2024 PRIVATE

## BAIA SONÂMBULA GUEST HOUSE

### Prices & Reservation Procedure

All mentioned prices on websites or any other publication are not contractual and can be changed without prior notice. We recommend checking the accurate rate for your requested dates on our homepage. Prices are per night and per bungalow/room, including breakfast, based on double or single occupancy. No triple room or bungalow available.

- A provisional booking is valid for 1 week only. After that it will be released.
  - A deposit of 40% of the total invoice is required to guarantee and secure the booking. It needs to be paid within 7 days from the time of booking.
  - Once deposit is received the booking is confirmed.
  - The outstanding balance is due on arrival date
  - Baia Sonambula reserves the right to cancel the reservation if payment is not received on the
- Payment can be made by bank transfer, debit, credit card or cash (MZN, USD, EURO, ZAR).

**Please note all  
bank fees are at  
your own**

### High Season

Please note that in high season Baia Sonambula requires a 5-night minimum stay.

### Airport Transfer

We can help organizing transfers to/from Inhambane airport but also Maputo International airport and Vilanculos.

### Long stay discount

10% discount will be applied for a total stay of 10 nights or more.

### Children Policy

- 0 - 2 Free (baby coat Provided)
- 2 - 12 75% of second adults in room price
- 12+ same as adults
- an extra bed can be provided ONLY in sea view bungalow 2 and 3 at 35 USD a night
- Kindly be informed that our Guesthouse is not child friendly. We've got some heights without safe railings, and parents need to watch their little ones – especially toddlers at all times. We recommend families with small kids to rather find an alternative child friendlier place. It will be more relaxing for everyone involved.

### Group Booking Policy

If you would like to book with us for the same dates:

- 3 rooms/bungalows we require a minimum stay of 2 nights
- 4 rooms/bungalows we require a minimum stay of 3 nights
- 5 rooms/bungalows we require a minimum stay of 4 nights
- 6 rooms/bungalows we require a minimum stay of 5 nights



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WWW.SONAMBULAS.COM

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### **Cancellation Policy for Stay**

All cancellations must be mentioned by email to Baia Sonambula. The cancellation fees below apply:

- 59 to 1 day before arrival: 40% of the invoice (deposit)
- 60 or more days before arrival: credit note of the deposit paid will be issued with a validity of 2 years.
- No Refund of money in any circumstances.

All stay reserved and shortened or any services not consumed, due to client decision and for any reason, is not refundable.

### **Cancellation Policy for long distance transfers**

All cancellations must be mentioned by email to Baia Sonambula. The cancellation fees below apply:

- 1 - 21 days before arrival: 50% of the value for the transfer
- on the date of service: 100% of the value for the transfer

All stay reserved and shortened or any services not consumed, due to client decision and for any reason, is not refundable.

### **Baia Sonambula Policy**

- Rooms or Bungalows are non-smoking
- Check-in 14.00 pm or later
- Check-out 10.00 am
- Breakfast from 06.30 am – 09.30 am
- No pets allowed
- Reception is opening hours 8am to 8.30 pm

**Please note that Baia Sonambula cannot be held responsible for personal items left in common parts of the Guesthouse.**



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