

SALES CONDITIONS 2024 PRIVATE

DUNA SONÂMBULA LUXURY VILLA

Prices & Reservation Procedure

All mentioned prices on Web sites or any other publication are not contractual and can be changed without prior notice. Prices are per night for the entire house. If booked as private guesthouse this includes breakfast for 2 people based on Buffer + a la carte, if booked as self catering it includes only the daily house service.

- A provisional booking is valid for 1 week only. After that it will be released.
- A deposit of 40% of the total invoice is required to guarantee and secure the booking. It needs to be paid within 7 days from the time of booking.
- Once deposit is received the booking is confirmed.
- The outstanding balance is due on arrival date
- Duna Sonambula reserves the right to cancel the reservation if payment is not received on the due date.
Payment can be made by bank transfer, debit, credit card or cash (MZN, USD, EURO, ZAR).

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Minimum stay 2 nights

**Please note all
bank fees are at
your own charge.**

High Season

Please note that in high season Duna Sonambula requires a 5-night minimum stay.

Airport Transfer

We can help you organize a transfer to/from Maputo, Vilanculos or our nearby Inhambane airport. Please let us know and we can quote you.

Long stay discount

10% discount will be applied for a total stay of 10 nights or more.

Cancellation Policy for Long Distance Transfers

All cancellations must be mentioned by email to Duna Sonambula. The cancellation fees below apply:

- 1 - 21 days before arrival: 50% of the invoice
- on the date of service: 100% of the invoice.



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Cancellation Policy for stay

All cancellations must be mentioned by email to Duna Sonambula. The cancellation fees below apply:

- 59 to 1 day before arrival: 40% of the invoice (deposit)
- 60 or more days before arrival: credit note of the deposit paid will be issued with a validity of 2 years.
- No Refund of money in any circumstances.

All stay reserved and shortened or any services not consumed, due to client decision and for any reason, is not refundable.

House Policy

- Breakfast time can be daily arranged with the Staff.
- We reserve the right of admission to our property.
- **No PARTY** are allowed to be held in the house.
- House is strictly non-smoking.
- Check-in 14.00 pm or later.



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